

Taking care of you and the place we all call home.

2022 Community Impact Report

Every day at Northwest Health, we help people get well and live healthier lives. In addition to caring for our patients, we also care for our communities - employing thousands of people, supporting more than 40 community organizations, and investing more than \$429 million in the communities we serve. Our impact ripples throughout Northwest Indiana and helps improve the quality of life for all of our neighbors.

PATIENT ENCOUNTERS

• ER visits	81,100
• Inpatient Admissions	17,500
• Deliveries	2,000
• Surgeries	25,800
• Outpatient visits including physician clinic visits	811,000

Total Patient Encounters 937,400

MEDICAL RESOURCES

• Physician Recruitment	24
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FINANCIAL BENEFITS

• Capital Investment	\$14,538,000
• Property, Sales, GRT Taxes	\$48,046,000
• Payroll	\$300,963,000

CARING FOR OUR COMMUNITY

• Charity and Uncompensated Care	\$32,904,000
• Dollars spent Locally (excluding Payroll)	\$32,682,000
• Community Organizations Supported	40

Total Community Investment \$429,129,000



2022 Highlights

Investing in our Community

We are deeply aware of the opportunity we have to strengthen the communities we serve. The more than \$48 million in taxes we paid last year support critical infrastructure such as schools, roads, parks and social services. Wages and benefits generate buying power for local goods and services and help drive the local economy. And we cared for our most vulnerable residents last year by providing more than \$32.9 million of charity and uncompensated care.



Increasing Access to Care

In 2022, Northwest Health increased access to care by adding a third Northwest Medical Group location in Michigan City and by expanding Northwest Health Lakeshore Surgicare in Chesterton. Our specialists in interventional cardiology, cardiothoracic surgery, and advanced gastroenterology added locations in La Porte County to provide more convenient access to their care.

We also broke ground on the new Northwest Medical Group - Primary Care office in Valparaiso. This new site will centralize five existing locations into one large primary care practice designed for convenient access, lab services and provider collaboration.



Community Service

More than 40 community organizations benefited from our support last year. Our other efforts included volunteering with local agencies, providing free health and wellness education, holding food drives, and providing Christmas gifts for families in need.

Quality Care

We are intensely focused on providing high quality, safe care for every patient every time. In 2022, Northwest Health - Porter once again received an A rating and Northwest Health - La Porte a B rating from the Leapfrog Group, a national watchdog organization that evaluates hospital safety and quality.



Maternity and Neonatal Care

Bringing moms and babies safely through childbirth is our priority. Our AI-based maternal-fetal early warning system monitors vital data throughout labor and delivery to help our maternity team recognize, prevent and respond to potential complications for an even safer birth.

2022 Highlights



Heart Care

In 2022, more than 5,000 hearts were stronger following a cardiac procedure or open heart surgery at Northwest Health. Our 20 cardiologists, cardiac electrophysiologists and cardiothoracic surgeons offer comprehensive cardiac care close to home. Their capabilities included detailed imaging of the heart, transcatheter aortic valve replacement/repair (TAVR), and left atrial appendage closure to reduce the risk of stroke in patients with atrial fibrillation.

Gastrointestinal Care

With the addition of our sixth gastroenterologist and a colorectal surgeon, patients can now receive treatment for even more complex diseases such as Barrett's esophagus, biliary duct stones, colorectal cancer and pancreatitis. Our experienced team provides endoscopic ultrasound (EUS), endoscopic retrograde cholangiopancreatogram (ERCP), and other initiatives that provide advanced care close to home.

Cancer Care

Our comprehensive cancer care team includes medical and radiation oncologists, surgeons, nurses, dietitians, pain management physicians and care navigators who work collaboratively to provide coordinated care for their patients using some of the most advanced treatments available. Our cancer care team has locations in Porter, La Porte and Starke counties.



Investing in our Team

Our team members are our greatest resource. Last year we added enhanced benefits to help them achieve their personal and professional goals, including student loan repayments, support for licensure and certification expenses, and tuition reimbursement.



Developing Future Clinicians

Northwest Health is doing our part to grow the region's healthcare workforce. In 2022 we launched an accredited family medicine residency program to train new primary care physicians. The residency program will serve the medical community while allowing new physicians to contribute to our communities. National data shows that 50% of residents stay in the state where they train. With an estimated shortage of more than 800 primary care physicians in Indiana by 2030, our new residency program will make an impact.

We are the training site for seven colleges educating nurses, emergency medical technicians, nurse practitioners, medical assistants, imaging technologists, respiratory therapists, physical therapy assistants, and other future clinicians. In 2022 more than 550 students completed clinical education in one of our facilities last year.

Taking Care of You

MAJOR ACCESS POINTS

Acute Care Hospitals



Northwest Health - La Porte



Northwest Health - Porter



Northwest Health - Starke

Outpatient Centers

- Northwest Health - Chesterton
- Northwest Health - Portage
- Northwest Health - Michigan City
- Northwest Health - Valparaiso

